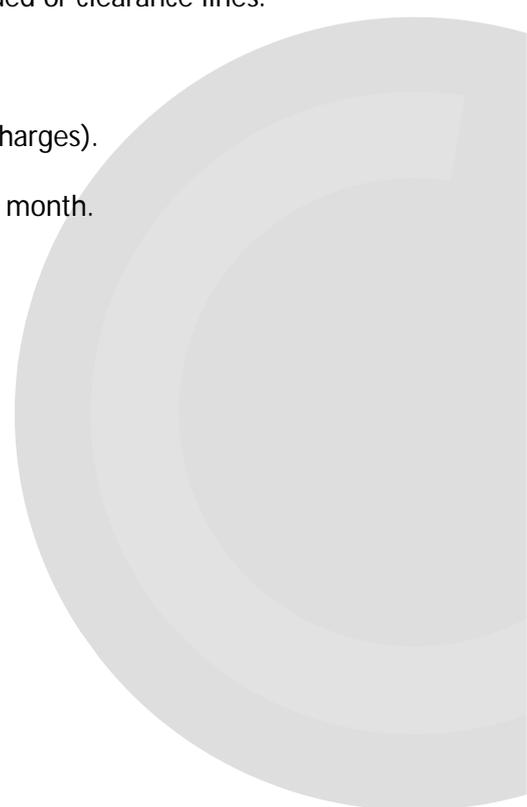


Bog Spenders Loyalty Scheme T&Cs

1. Eligibility

- Our Bog Spenders Loyalty Scheme is open to trade account holders at participating depots: Bromsgrove, Cheadle, Hamstead, Hemel, High Wycombe, Liverpool Erskine, Milton Keynes, Oxford, Peterborough, Slough, Stafford, Stockton, Stratford, Stirchley, Sunderland and Wolverhampton only.
- The scheme is valid only on qualifying purchases made from 1st March 2026 and 31st December 2026.
- With the exception of Oxford, Peterborough, Slough and Stratford where the scheme is valid on qualifying purchases made from the depot opening date until 31st December 2026.
- Any spend after 31st December 2026 will not count towards point collection.
- By participating, you agree to these Terms & Conditions.

2. Earning Points

- Points are earned on qualifying purchases made through your trade account.
 - All product ranges qualify for points collection including discontinued or clearance lines.
 - For every £10 spent, you'll receive 1 point.
 - Points are calculated on total spend (excluding VAT and delivery charges).
 - Points will be applied to your account at the end of each calendar month.
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3. Redeeming Points

- Points can be exchanged for selected gifts, as listed on our current Bog Spenders Loyalty Scheme page. [\[https://ctb.co.uk/images/bog-spenders-2026.png\]](https://ctb.co.uk/images/bog-spenders-2026.png)
- Points can be claimed via your trading depot.
- Redemption thresholds may apply.
- Gifts are subject to availability and may be substituted at our discretion.
- Delivery of gifts may be subject to a 4-week lead time.

4. Multiple Accounts

- Points cannot be combined across multiple depots. Customers with more than one trade account across different depots must select one depot for points collection.
- Multiple accounts held at the same depot may be merged for the purposes of this promotion.

5. Returns & Refunds

- If a product is returned or refunded, the associated points will be deducted from your account.
- Only settled invoices are eligible for point allocation.
- Points will not be applied to any transaction that is later cancelled or credited.

6. Points Validity

- Points hold no cash value and cannot be exchanged for money or used as a payment method.
- Points are non-transferable and can only be redeemed by the account holder.
- Expiry dates may apply; unused points will be removed from your account on 31st January 2026

7. Scheme Management

- We reserve the right to change or withdraw the Loyalty Scheme at any time, including altering how points are earned or redeemed.
- Abuse of the scheme (e.g. fraud, misrepresentation, etc.) may result in removal from the programme and loss of accumulated points.

8. Liability: We are not liable for:

- Any unavailability or delay of rewards caused by factors beyond our control.
- Technical errors in points calculation, provided these are corrected within a reasonable timeframe.
- Any loss of points resulting from account misuse or breach of these Terms & Conditions.

9. Contact Information

- For enquiries regarding your points balance or the Loyalty Scheme, please contact:
- Email: Marketing@ctb.co.uk
- Or speak directly to your trading depot team.

10. General

- These Terms & Conditions are governed by UK law.
- By participating, you agree to receive updates and promotional information related to the scheme.